

ROHIT CHHABRA

Data Analyst

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EXECUTIVE SUMMARY

Analytical and detail-oriented **Data Analyst** with a bachelor's degree in Computer Applications (BCA). Proficient in leveraging **SQL, Python, and Power BI** to transform complex datasets into actionable business insights. Proven ability to deliver data-driven solutions through technical projects and automation, combining technical expertise with business understanding to support strategic decision-making.

TECHNICAL COMPETENCIES

- **Languages:** Python (Pandas, NumPy), SQL, DAX, VBA, HTML, CSS
 - **Data Visualization:** Power BI (Interactive Dashboards, KPI Analysis), Microsoft Excel
 - **Tools & AI:** ChatGPT, Gemini, Flask
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PROFESSIONAL EXPERIENCE

Assistant Customer Support Executive | I-Energizer Pvt Ltd. | *Feb 2025 – Aug 2025*

- Managed **80+ daily interactions** and resolved **90% of billing disputes** on first contact, maintaining high satisfaction across **2,000 plus monthly customers**.
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KEY PROJECTS

- **AIRBNB Analytics Dashboard (Power BI):** Synthesized over **50,000 plus rows of historical travel data** into an interactive Power BI dashboard, identifying key trends in occupancy and pricing to optimize revenue KPIs.
 - **Business Operations Automation (VBA):** Engineered a VBA-based recording system that **automated 100% of repetitive data entry tasks**, reducing human error and increasing departmental processing speed.
 - **Hash Pool – Carpooling App (Python/SQL):** Developed a full-stack Flask application designed to optimize travel coordination, successfully demonstrated a scalable model for **reducing individual carbon emissions and fuel costs**.
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EDUCATION

- **Bachelor of Computer Applications (BCA)** | CSJMU University, Kanpur | *CGPA: 7.6 (2021 – 2024)*
 - **Matriculation (Class X) and Senior Secondary Education (Class XII)** | SSDEC, Kanpur | *(2019 – 2021)*
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CERTIFICATIONS

- **SQL (Basic and Intermediate)** – Hacker Rank
- **Python (Basic)** – Hacker Rank
- **Data Analytics Certification** – Aptech Learning
- **AI Workshop** – Aptech Learning